



## Quick Start Guide

GD-CI-CP2647P

EN

[grundig-security.com](http://grundig-security.com)

**GRUNDIG**

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## **Quick Guide**

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## **Safety and Installation Instructions**

### **Introduction**

Please read these instructions carefully and keep them for future reference. You must heed all the warnings and cautions as well as follow all the safety and installation instructions.

The appearance of the products, functions and firmware or software upgrade may differ from this manual.

GRUNDIG reserves the right to perform needed changes without prior notice.

### **Safety Instructions**

Make sure that you only use the power adapter that is specified in the specifications sheet of the product. If you use any other adapter or connect the power supply incorrectly, this may cause explosion, fire, electric shocks or damage the product. Do not connect several devices

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to one power adapter as this may cause an adapter overload and can lead to over-heating and fire. Make sure that the plug of the power adapter is firmly connected to the power socket.

Do not place containers with liquids on the product. Do not place conducting items like tools, screws, coins or other metal items on the product. These may fall from the product or can cause fire or electric shocks or other physical injuries.

Do not push or insert any sharp items or any objects into the device as this may cause damage to the product, fire, electric shocks and/or physical injuries.

Do not block any ventilation openings, if there are any. Ensure that the product is well ventilated to prevent any over-heating.

Do not subject the device to physical shock or drop the product.

If the product uses batteries, please use a battery type that is recommended by the manufacturer. Improper use or replacement of the battery may result in the hazard of explosion.

Do not use any accessories that are not recommended by GRUNDIG. Do not modify the product in any way.

If the product starts to smell or smoke comes out of the device, immediately stop using the product and disconnect it from the power supply to prevent fire or electric shocks. Then contact your dealer or the nearest service center.

If the product does not work correctly, contact your dealer or nearest service center. Never open, disassemble or alter the product yourself. GRUNDIG cannot accept any liability or responsibility for problems caused by attempted and unauthorized repair and maintenance.

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## **Installation Instructions**

It is necessary to fix the device firmly if the product is installed on a wall or ceiling. Do not install the product on surfaces or in places that are vibrating. Do not install the product near radiation sources.

Do not install the product near heat sources, like radiators or other equipment that produces some heat. If the product is not classified by any IP class, do not install the product in very cold or hot temperatures (please refer to the working temperature specified in the specification sheet of the product), dusty, dirty or damp environment.

If the product is classified by any IP class, never touch the product cover directly with your fingers, because the acidic sweat of the fingers may damage the surface coating of the product cover. To clean the inside and outside of the product cover, use a soft and dry cloth. In any case, do not use alkaline detergents. The correct configuration of all passwords and other security settings is the sole responsibility of the installer and/or end-user (this applies especially to IP Cameras and Recorders).

## **Special Installation Instructions for Cameras**

Do not touch the sensor module with your fingers. Do not aim the camera or camera lens at a strong light such as the sun or a bright lamp. Irreversible damage to the camera can be caused by a strong light.

Do not expose the sensor of the product to laser beams as this may damage the sensor.

If the product supports IR, you need to take some precautions to prevent IR reflection. Do not install the product close to reflective surfaces of objects as this may cause reflection. If the product has a

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dome cover, please remove the protection film only after installation to prevent dust or grease on the camera which can cause reflection. The foam ring around the lens must be seated flush against the inner surface of the bubble to isolate the lens from the IR LEDs. Fasten the dome cover to the camera body so that the foam ring and the dome cover are attached seamlessly.

For cleaning, use a clean cloth with a bit of ethanol and wipe it carefully and gently. In any case, do not use alkaline detergents.

If a glove is provided in the package, please use it to open the product cover. Never touch the product cover directly with fingers, because the acidic sweat of the fingers may damage the surface coating of the product cover.

### **Special Installation Instructions for IP Cameras**

Make sure that the latest firmware is installed on the IP Device. You may get the latest firmware from [techsupport@grundig-security.com](mailto:techsupport@grundig-security.com).

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# 1 Appearance Description

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## 1.1 Cable Descriptions

The cable interfaces of network PTZ camera are shown in Figure 1-1. The cables are distinguished by different colors. Refer to the labels attached on the cables for identification.

**Note:**

- Make sure the camera is power-off before you connect the cables.

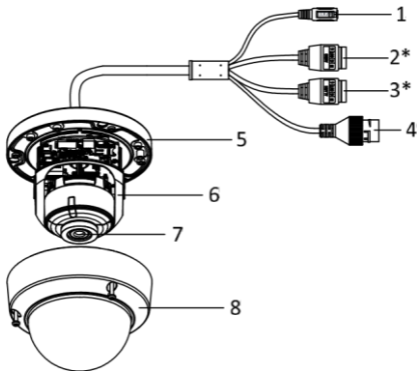


Figure 1-1 Cables of PTZ Camera

No.	Description
1	Power supply interface (12 VDC)
2*	Audio input and output interface
3*	Alarm input and output interface
4	RJ45 self-adaptive network interface (PoE)
5	Mounting base
6	Black liner
7	Lens
8	Bubble

## 1.2 Alarm Output

Alarm output is shown in Figure 1-2.

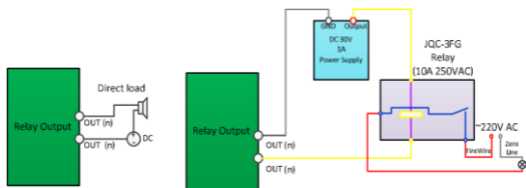


Figure 1-2 Alarm Output

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## 2 Installation

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### *Before you start:*

Check the package contents and make sure that the device in the package is in good condition and all the assembly parts are included.

### *Notes:*

- Do not drag the PTZ camera with its waterproof cables; otherwise the waterproof performance is affected.
- Do not touch the bubble directly by hand. The image blurs otherwise.
- Do not power up the camera until the installation is finished. To ensure the safety of personnel and equipment, all the installation steps should be done with power supply off.

### 2.1 Installing the Memory Card

You can install the memory card for local storage.

### *Steps:*

- 
1. Remove the four silicone plugs on the decorative rim as shown in Figure 2-1, and you can see four flange screws in the decorative rim.

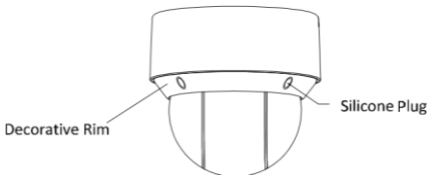


Figure 2-1 Remove the Silicone Plugs

2. Loosen four flange screws with a screwdriver. Remove the bubble and the decorative rim as shown in Figure 2-2.

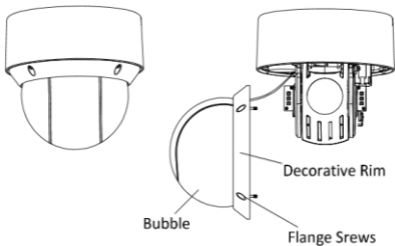


Figure 2-2 Remove the Bubble and the Decorative Rim

3. Open the memory card cover and insert the memory card into the card slot as shown in

Figure 2-3.

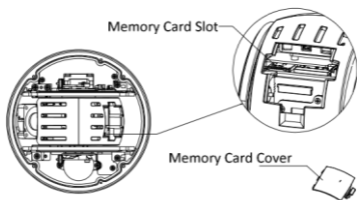


Figure 2-3 Camera Module

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4. Close the memory card cover. Fix the four flange screws and push four silicone plugs back to assemble the PTZ camera.

## 2.2 Installing PTZ Camera

The PTZ camera supports ceiling mounting and in-ceiling mounting.

### **Note:**

Wall mounting, pendant mounting and installation with junction box are supported for the PTZ camera. The corresponding accessories shall be purchased separately.

### 2.2.1 Ceiling Mounting

#### **Purpose:**

There are two ceiling mounting types provided for the camera, and we take the mounting without the junction box as the example.

#### **Before you start:**

The ceiling mounting is applicable to the indoor/outdoor solid ceiling construction. The followings are the mandatory precondition for ceiling mounting:



- 
- The thickness of the ceiling shall range from 5mm to 40mm.
  - Make sure the ceiling is strong enough to withstand more than four times the weight of the PTZ camera and its accessories.

### Wiring

The cables of PTZ camera can be routed either from the top or the side of the back box, as shown in Figure 2-4.

For the cables routed from the top of the back box, it is required to drill a cable hole in the ceiling.

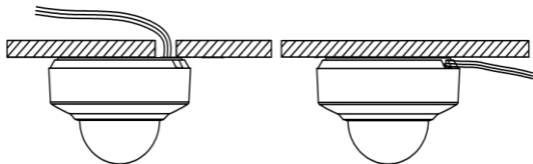


Figure 2-4 Cabling for PTZ Camera

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## Ceiling Mounting without Junction Box

### Steps:

5. Rotate the base plate counterclockwise to separate it from the PTZ camera.
6. Attach the drill template (supplied) to the place where you want to fix the PTZ camera, and make sure the front arrow appoints to the monitoring area.

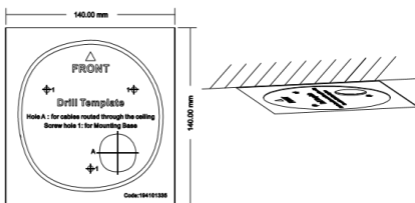


Figure 2-5 Attach the Drill Template

7. Drill a cable hole in the ceiling according to the circle A on the template if you want to route the cables through the ceiling. Pull

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out the cable slot cover if you want to route the cables on the surface of the ceiling, as shown in Figure 2-6.

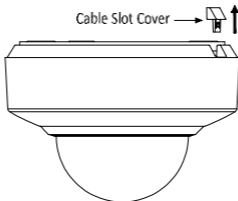


Figure 2-6 For PTZ Camera

8. Attach the base plate to the ceiling and secure it with the supplied three self-tapping screws by aligning with three screw holes in the ceiling, and the front arrows on the drill template and base plate should be aligned together as well, as shown in Figure 2-7.

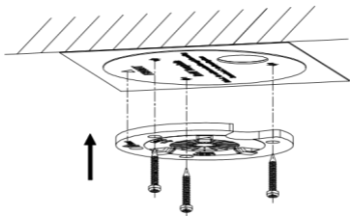


Figure 2-7 For PTZ Camera

9. Route the cables through the cable hole.
10. Align the PTZ camera with the base plate. Rotate the PTZ camera clockwise into the base plate, and the PTZ camera is secured with the base plate by three locks on the plate.



Figure 2-8 Secure the PTZ Camera

**Note:**

After the PTZ camera is installed, tighten the fixing screw with a screwdriver as shown in Figure 2-9.

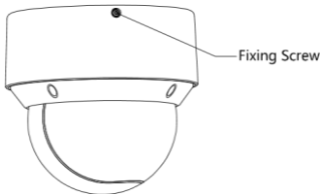


Figure 2-9 Tighten the Fixing Screw

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## 2.2.2 In-ceiling Mounting

### Notes:

- Reserve at least 250 mm of height for in-ceiling mounting.
- The thickness of the ceiling shall range from 5mm to 40mm.
- Make sure the ceiling is strong enough to withstand more than four times the weight of the PTZ camera and its accessories

### Steps:

1. Rotate the base plate counterclockwise to separate it from the PTZ camera, as shown in Figure 2-10.

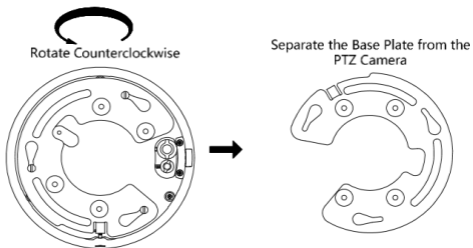


Figure 2-10 Separate the Base Plate from the PTZ camera

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2. Attach the drill template (supplied) to the place where you want to fix the PTZ camera, and drill a hole in the ceiling according to the template.

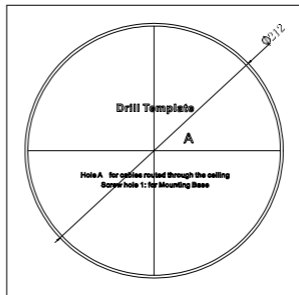


Figure 2-11 Drill Template

3. Align the cable holes of the base plate to the cable holes of the in-ceiling bracket and then fix the base plate onto the bracket with the four screws in the package (supplied), as shown Figure 2-12.

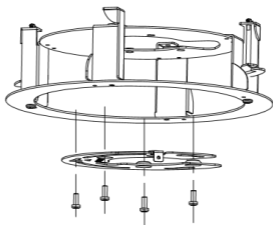


Figure 2-12 Fix the Base Plate to In-ceiling Bracket

4. Connect the cables and route the cables through the cable hole.
5. Align the PTZ camera with the base plate. Rotate the PTZ camera clockwise into the base plate, and the PTZ camera is secured with the base plate by three locks on the plate.
6. Fix the screws on the side with a screwdriver, as shown in Figure 2-13.



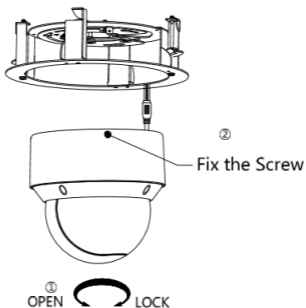


Figure 2-13 Fix the Camera

7. Place the camera and the bracket into the hole drilled in step 2, and rotate the screws clockwise to fix the camera.
8. Fix the decorative rim with the bubble and the decorative rim will be attached to the in-ceiling bracket automatically, as shown in Figure 2-14.

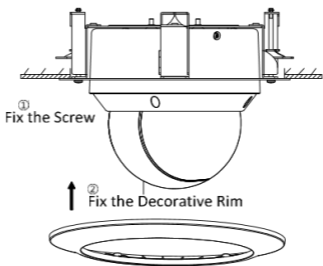


Figure 2-14 Assemble the Decorative Rim

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## 2 Setting the IP-Camera over the LAN

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### **Note:**

You shall acknowledge that the use of the product with Internet access might be under network security risks. For avoidance of any network attacks and information leakage, please strengthen your own protection.

If the product does not work properly, contact your dealer or the nearest service center for help.

### 2.1 Wiring

Connect the camera to network according to the following figures.

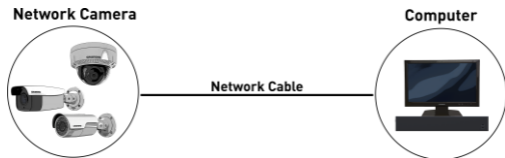


Figure 2-1 Connecting Directly

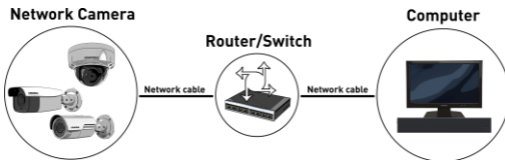


Figure 2-2 Connecting via a Switch or a Router

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## 2.2 Activating the Camera

You are required to activate the camera first by setting a strong password for it before you can use the camera.

Activation via Web Browser, Activation via Grundig IP-Finder, and Activation via Client Software are all supported. We will take activation via Grundig IP-Finder software and Activation via Web Browser as examples to introduce the camera activation.

### 2.2.1 Activation via Web Browser

**Steps:**

1. Power on the camera. Connect the camera to your computer or the switch/router which your computer connects to.
2. Input the IP address into the address bar of the web browser, and press Enter to enter the activation interface.

**Notes:**

- The default IP address of the camera is 192.168.1.100.
- The computer and the camera should belong to the same subnet.
- For the camera enables the DHCP by default, you need to use the Grundig IP-Finder software to search the IP address.

Activation

User Name admin

Password

Valid password range [8-16]. You can use a combination of numbers, lowercase, uppercase and special character for your password with at least two kinds of them contained. Strong

Confirm

OK

Figure 2-3 Activation Interface (Web)

3. Create a password and input the password into the password field.



**STRONG PASSWORD RECOMMENDED**— *We highly recommend you create a strong password of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product. And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.*

4. Confirm the password.
5. Click **OK** to save the password and enter the live view interface.

### 2.2.2 Activation via IP-Finder Software

Grundig Finder software is used for detecting the online device and activating the camera.

Get the Grundig Finder software from the official website [www.grundig-security.com](http://www.grundig-security.com) and install the software according to the prompts. Follow the steps to activate the camera, please refer to the User manual for other two activation methods.

### Steps:

1. Run the Finder software to search the online devices.
2. Check the device status from the device list and select the inactive device.

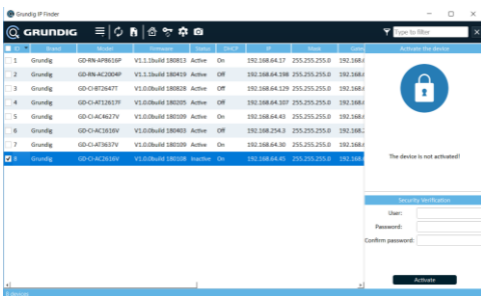


Figure 2-4 Grundig IP-Finder Interface

### Note:

The software supports activating the camera in batch. Refer to the user manual of Grundig Finder software for details.

3. Create and input the new password in the password field, and confirm the password.



**STRONG PASSWORD RECOMMENDED**– *We highly recommend you create a strong password of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product. And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.*

4. Click **Activate** to start activation.

You can check whether the activation is completed on the popup window. If activation failed, make sure that the password meets the requirement and try again.

## 2.3 Modifying the IP Address

### *Purpose:*

To view and configure the camera via LAN (Local Area Network), you need to connect the network camera in the same subnet with your PC.

Use the Grundig IP-Finder software or client software to search and change the IP address of the device. We take modifying the IP Address via Grundig IP-Finder software as an example to introduce the IP address modification.

For IP address modification via client software, refer to the user manual of client software.

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**Steps:**

1. Run the Grundig IP-Finder software.
2. Select an activate device.
3. Change the device IP address to the same subnet with your computer by either modifying the IP address manually or checking the checkbox of Enable DHCP.

Update network params

DHCP

IP Address: 192.168.64.45

Mask: 255.255.255.0

Gateway: 192.168.64.5

SDK Port: 8000

HTTP Port: 80

Security Verification

User:

Password:

Update

Figure 2-5 Modify the IP Address

4. Input the admin password and click **Update** to activate your IP address modification.

The batch IP address modification is supported by the Grundig IP-Finder. Please refer to the User Manual of Grundig IP-Finder for details.



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## 3 Accessing via Web Browser

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### **System Requirement:**

Operating System: Microsoft Windows XP SP1 and above version

CPU: 2.0 GHz or higher

RAM: 1G or higher

Display: 1024×768 resolution or higher

Web Browser: Internet Explorer 8 and above version, Apple Safari 16 and above version, Mozilla Firefox 52.0 and above version and Google Chrome 57.0 and above version.

### **Steps:**

1. Open the web browser.
2. In the browser address bar, input the IP address of the network camera, and press the **Enter** key to enter the login interface.

### **Note:**

- The default IP address is 192.168.1.100. You are recommended to change the IP address to the same subnet with your computer.

3. Input the user name and password.

The admin user should configure the device accounts and user/operator permissions properly. Delete the unnecessary accounts and user/operator permissions.

### **Note:**

The device IP address gets locked if the admin user performs 7 failed password attempts (5 attempts for the user/operator).

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4. Click **Login**.



Figure 3-1 Login Interface

5. Install the plug-in before viewing the live video and managing the camera. Please follow the installation prompts to install the plug-in.

**Note:**

You may have to close the web browser to finish the installation of the plug-in.

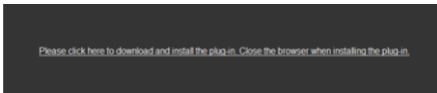


Figure 3-2 Download Plug-in

6. Reopen the web browser after the installation of the plug-in and repeat steps 2 to 4 to login.

**Note:**

For detailed instructions of further configuration, please refer to the user manual.

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## 3.1 Initializing the Memory Card

### ***Steps:***

Check the memory card status by tapping on the Storage Status in the Device Settings interface.

If the memory card status displays as uninitialized, tap to initialize it. The status will then change to Normal. You can then start recording any event triggered video in the camera such as motion detection.

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