

# **Quick Start Guide**

GD-CI-AC4637P





#### **Quick Guide**

## About this guide

The guide includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the guide is subject to change, without notice, due to firmware updates or other reasons.

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# Safety and Installation Instructions

#### Introduction

Please read these instructions carefully and keep them for future reference. You must heed all the warnings and cautions as well as follow all the safety and installation instructions.

The appearance of the products, functions and firmware or software upgrade may differ from this manual.

GRUNDIG reserves the right to perform needed changes without prior notice

## Safety Instructions

Make sure that you only use the power adapter that is specified in the specifications sheet of the product. If you use any other adapter or connect the power supply incorrectly, this may cause explosion, fire, electric shocks or damage the product. Do not connect several devices

to one power adapter as this may cause an adapter overload and can lead to over-heating and fire. Make sure that the plug of the power adapter is firmly connected to the power socket.

Do not place containers with liquids on the product. Do not place conducting items like tools, screws, coins or other metal items on the product. These may fall from the product or can cause fire or electric shocks or other physical injuries.

Do not push or insert any sharp items or any objects into the device as this may cause damage to the product, fire, electric shocks and/or physical injuries.

Do not block any ventilation openings, if there are any. Ensure that the product is well ventilated to prevent any over-heating.

Do not subject the device to physical shock or drop the product.

If the product uses batteries, please use a battery type that is recommended by the manufacturer. Improper use or replacement of the battery may result in the hazard of explosion.

Do not use any accessories that are not recommended by GRUNDIG. Do not modify the product in any way.

If the product starts to smell or smoke comes out of the device, immediately stop using the product and disconnect it from the power supply to prevent fire or electric shocks. Then contact your dealer or the nearest service center.

If the product does not work correctly, contact your dealer or nearest service center. Never open, disassemble or alter the product yourself. GRUNDIG cannot accept any liability or responsibility for problems caused by attempted and unauthorized repair and maintenance.

#### Installation Instructions

It is necessary to fix the device firmly if the product is installed on a wall or ceiling. Do not install the product on surfaces or in places that are vibrating. Do not install the product near radiation sources.

Do not install the product near heat sources, like radiators or other equipment that produces some heat. If the product is not classified by any IP class, do not install the product in very cold or hot temperatures (please refer to the working temperature specified in the specification sheet of the product), dusty, dirty or damp environment.

If the product is classified by any IP class, never touch the product cover directly with your fingers, because the acidic sweat of the fingers may damage the surface coating of the product cover. To clean the inside and outside of the product cover, use a soft and dry cloth. In any case, do not use alkaline detergents. The correct configuration of all passwords and other security settings is the sole responsibility of the installer and/or end-user (this applies especially to IP Cameras and Recorders).

## Special Installation Instructions for Cameras

Do not touch the sensor module with your fingers. Do not aim the camera or camera lens at a strong light such as the sun or a bright lamp. Irreversible damage to the camera can be caused by a strong light.

Do not expose the sensor of the product to laser beams as this may damage the sensor.

If the product supports IR, you need to take some precautions to prevent IR reflection. Do not install the product close to reflective surfaces of objects as this may cause reflection. If the product has a dome cover, please remove the protection film only after installation to prevent dust or grease on the camera which can cause reflection. The foam ring around the lens must be seated flush against the inner surface of the bubble to isolate the lens from the IR LEDS. Fasten the dome cover to the camera body so that the foam ring and the dome cover are attached seamlessly.

For cleaning, use a clean cloth with a bit of ethanol and wipe it carefully and gently. In any case, do not use alkaline detergents.

If a glove is provided in the package, please use it to open the product cover. Never touch the product cover directly with fingers, because the acidic sweat of the fingers may damage the surface coating of the product cover.

## Special Installation Instructions for IP Cameras

Make sure that the latest firmware is installed on the IP Device. You may get the latest firmware from <a href="https://www.grundig-security.com">www.grundig-security.com</a> website or from <a href="mailto:techsupport@grundig-security.com">techsupport@grundig-security.com</a>.

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# 1 Appearance Description

# 1.1 Cable Descriptions

The cable interfaces of network PTZ camera are shown in Figure 1-1.

The cables are distinguished by different colors. Refer to the labels attached on the cables for identification.

#### Notes:

Make sure the camera is powered off before you connect the cables.

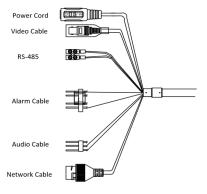


Figure 1-1 Cables of PTZ Camera

# 1.2 Alarm Output

Alarm output is shown in Figure 1-2.

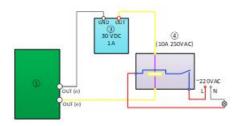


Figure 1-2 Alarm Output

# 2 Installation

# 2.1 Memory Card Installation

You can install the memory card for local storage.

# Steps:

 Open the cover with the straight screwdriver from a crack on the cover, as shown in Figure 2-1.

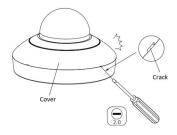


Figure 2-1 Open the Cover

 Unscrew the screws on the camera base with the cross screwdriver, and remove the bubble, as shown in Figure 2-2.

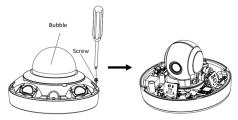


Figure 2-2 Remove the Bubble

- 3. Open the card slot in the camera, and insert the memory card.
- Align the bubble with the camera base, and install the bubble back. Fix the bubble with four screws, as shown in Figure 2-3.

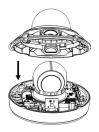


Figure 2-3 Install the Bubble

 Align the cover with the camera, and install the cover back, as shown in Figure 2-4.

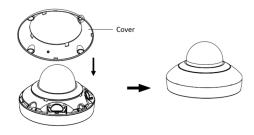


Figure 2-4 Install the Cover

# 2.2 Installing Series PTZ Camera

# 2.2.1 Ceiling Mounting

#### Notes:

- The thickness of the ceiling shall range from 5 mm to 40 mm.
- Make sure the ceiling is strong enough to withstand more than four times the weight of the PTZ camera and its accessories.

## Steps:

 Rotate the installation plate anticlockwise, and remove the installation plate, as shown in Figure 2-5.



Figure 2-5 Remove the Installation Plate

- 2. Drill 4 screw holes in the ceiling according to the installation plate.
- 3. Align the installation plate with the screw holes, and fix the installation plate on the ceiling.

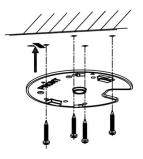


Figure 2-6 Fix the Installation Plate

- ${\bf 4}.$  Route the cables from the cable hole in the installation plate.
- 5. Align the camera with the installation plate, and rotate the camera clockwise to fix it, as shown in Figure 2-7.



Figure 2-7 Fix the Camera

# 2.2.2 Wall Mounting

## Notes:

For cement wall, you need to use the expansion screw to fix the bracket. The mounting hole of the expansion pipe on the wall should align with the mounting hole on the bracket.

For wooden wall, you can just use the self-tapping screw to fix the bracket.

Make sure that the wall is strong enough to withstand more than eight times the weight of the PTZ camera and its accessories.

## Steps:

 Remove the installation plate, and install it on the wall mounting bracket (not supplied) with two screws.

#### Note:

Refer to step 1 in section 2.2.1 to remove the installation plate.

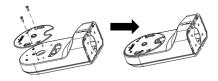


Figure 2-8 Install the Installation Plate

Loosen the fixing screw on the bracket and remove the bracket base.

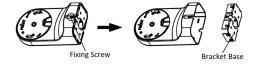


Figure 2-9 Remove the Bracket Base

3. Install the bracket base on the wall with four screws.



Figure 2-10 Install the Bracket Base

4. Route the cables. Align the camera with the installation plate on the wall mounting bracket, and rotate the camera clockwise to fix it on the bracket.



Figure 2-11 Install the Camera

Connect the cables. Install the wall mounting bracket to the bracket base on the wall, and fix it with the supplied screw.

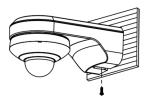


Figure 2-12 Fix the Bracket

Remove the protective film after installation.

# 3 Setting the IP-Camera over the LAN

#### Note:

You shall acknowledge that the use of the product with Internet access might be under network security risks. For avoidance of any network attacks and information leakage, please strengthen your own protection.

If the product does not work properly, contact your dealer or the nearest service center for help.

# 3.1 Wiring

Connect the camera to network according to the following figures.

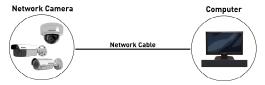


Figure 3-1 Connecting Directly

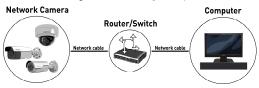


Figure 3-2 Connecting via a Switch or a Router

# 3.2 Activating the Camera

You are required to activate the camera first by setting a strong password for it before you can use the camera.

Activation via Web Browser and Activation via Grundig IP-Finder software are supported.

We will take activation via Grundig IP-Finder software and Activation via Web Browser as examples to introduce the camera activation.

#### 3.2.1 Activation via Web Browser

## Steps:

- Power on the camera. Connect the camera to your computer or the switch/router which your computer connects to.
- Input the IP address into the address bar of the web browser, and press Enter to enter the activation interface.

#### Notes:

- The default IP address of the camera is 192.168.1.100.
- The computer and the camera should belong to the same subnet.
- For the camera enables the DHCP by default, you need to use the Grundig IP-Finder software to search the IP address.



Figure 3-3 Activation Interface (Web)

3. Create a password and input the password into the password field.



# STRONG PASSWORD RECOMMENDED—We highly recommend you create a strong password of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product. And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.

- 4. Confirm the password.
- 5. Click **OK** to save the password and enter the live view interface.

## 3.2.2 Activation via Grundig IP-Finder Software

The Grundig IP-Finder software is used for detecting the online device and activating the camera.

Get the Grundig IP-Finder software from the supplied disk or the official website and install the software according to the prompts. Follow the steps to activate the camera, please refer to the User manual for other two activation methods.

#### Steps:

- 1. Run the IP-Finder software to search the online devices.
- Check the device status from the device list and select the inactive device.

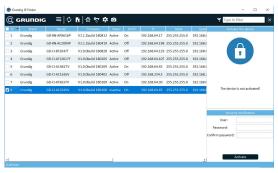


Figure 3-4 Grundig IP-Finder Interface

#### Note:

The software supports activating the camera in batch. Refer to the user manual of Grundig IP-Finder software for details.

Create and input the new password in the password field and confirm the password.



# STRONG PASSWORD RECOMMENDED - We highly

recommend you create a strong password of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product. And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.

#### Click Activate to start activation.

You can check whether the activation is completed on the popup window. If activation failed, make sure that the password meets the requirement and try again.

# 3.3 Modifying the IP Address

#### Purpose:

To view and configure the camera via LAN (Local Area Network), you need to connect the network camera in the same subnet with your PC

Use the Grundig IP-Finder software or client software to search and change the IP address of the device. We take modifying the IP Address via Grundig IP-Finder software as an example to introduce the IP address modification.

For IP address modification via client software, refer to the user manual of client software.

## Steps:

- 1. Run the Grundig IP-Finder software.
- 2. Select an activate device.
- Change the device IP address to the same subnet with your computer by either modifying the IP address manually or checking the checkbox of Enable DHCP



Figure 3-5 Modify the IP Address

 Input the admin password and click Upodate to activate your IP address modification.

The batch IP address modification is supported by the Grundig IP-Finder. Please refer to the User Manual of Grundig IP-Finder software for details.

# 4 Accessing via Web Browser

## System Requirement:

Operating System: Microsoft Windows XP SP1 and above version

CPU: 2.0 GHz or higher

RAM: 1G or higher

Display: 1024×768 resolution or higher

Web Browser: Internet Explorer 8 and above version, Apple Safari 16 and above version, Mozilla Firefox 52.0 and above version and Google

Chrome 57.0 and above version

#### Steps:

1. Open the web browser.

In the browser address bar, input the IP address of the network camera, and press the Enter key to enter the login interface.

#### Note:

- The default IP address is 192.168.1.100. You are recommended to change the IP address to the same subnet with your computer.
- 3. Input the user name and password.

The admin user should configure the device accounts and user/operator permissions properly. Delete the unnecessary accounts and user/operator permissions.

#### Note:

The device IP address gets locked if the admin user performs 7 failed password attempts (5 attempts for the user/operator).

## 4. Click Login.



Figure 4-1 Login Interface

Install the plug-in before viewing the live video and managing the camera. Please follow the installation prompts to install the plugin.

#### Note:

You may have to close the web browser to finish the installation of the plug-in.



Figure 4-2 Download Plug-in

Reopen the web browser after the installation of the plug-in and repeat steps 2 to 4 to login.

#### Note:

For detailed instructions of further configuration, please refer to the user manual.

# 4.1 Initializing the Memory Card

## Steps:

Check the memory card status by tapping on the Storage Status in the Device Settings interface.

If the memory card status displays as Uninitialized, tap to initialize it. The status will then change to Normal. You can then start recording any event triggered video in the camera such as motion detection.

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